

# Centra 7 Version 7.5 Requirements

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**Note:** All references to Centra 7 in this document are to Centra 7 Version 7.5 unless otherwise specified.

## Requirements

The following sections include the Server and Client Requirements:

- Centra 7 Version 7.5 and Citrix
- Centra Knowledge Center Version 7.5

**Note:** Centra does not support MicroSoft Windows 95, Windows 98, Windows ME for the Client or Windows NT for the server.

# Understanding the Requirements

The requirements are listed for the Server and the Client and separated by General and Recommended.

**General** - These are the system requirements necessary for the Server and Client.

**Recommended** - These are the recommended requirements for the best system performance.

+ Indicates the minimum release supported or better.

## Centra 7 Server Requirements

These are guidelines only. Please contact your Centra Professional Services Program Manager before any purchasing decisions.

**Note:** Follow the specifications recommended by the database vendor.

<b>General</b> <b>(Up to 50 concurrent users)</b>	<b>Recommended</b> <b>(Greater than 50 concurrent users)</b>
<p><b>Operating System</b>  <b>(For CMS/CCS/CSS/CRS)</b>                      Microsoft Windows Enterprise Edition 2003                      Microsoft Windows 2000 SP4*                      Microsoft Windows 2000 Advanced SP4*</p> <p><b>Hardware</b>                      750 MHz                      512 MB RAM                      40 MB free disk space</p> <p><b>Software</b>                      Microsoft IIS 5.0, 6.0</p> <p><b>Browser</b>                      Microsoft Internet Explorer 5.01 SP1+, 6.x+</p> <p><b>Databases</b>                      Microsoft MSDE (bundled)                      Microsoft SQL Server 2000 (SP3)                      Oracle 9i, 10g                      Oracle version 9.2.0.2 or higher supported by Content Catalog only</p> <p><b>Other</b>                      Dedicated server                      Static IP address</p>	<p><b>Operating System</b>  <b>(For CMS/CCS/CSS/CRS)</b>                      Microsoft Windows Enterprise Edition 2003</p> <p><b>Hardware</b>                      1.5+ GHz                      1+ GB RAM                      40+ GB free disk space (for content and recordings)</p> <p><b>Software</b>                      Microsoft IIS 6.0</p> <p><b>Browser</b>                      Microsoft Internet Explorer 6.x+</p> <p><b>Databases</b>                      Microsoft MSDE (bundled)                      Microsoft SQL Server 2000 (SP3)                      Oracle 9i, 10g                      Oracle version 9.2.0.2 or higher supported by Content Catalog only</p> <p><b>Other</b>                      Dedicated server                      Static IP address</p>

\*For use with CTG

# Centra 7 Client Requirements

The following lists the Client requirements:

General	Recommended
<p><b>Operating System</b>            Microsoft Windows XP Professional (SP2)            Microsoft Windows XP Home Edition            Microsoft Windows 2000 Professional (SP4)</p> <p><b>Hardware</b>            350 MHz            128 MB            40 MB free space</p> <p><b>Single Channel Video</b>            500 MHz            256 MB RAM</p> <p><b>Multi-Point Video</b>            1.7 GHz Pentium R            512 MB RAM</p> <p><b>Browser</b>            Microsoft Internet Explorer 5.01 SP1+, 6.x+            FireFox 1.0+            Netscape 7.2</p> <p><b>Network Connectivity</b>            28.8 kbps</p> <p><b>Display</b>            16 bit colors (high color)</p> <p><b>Sound card, headset</b></p>	<p><b>Operating System</b>            Microsoft Windows XP Professional (SP2)</p> <p><b>Hardware</b>            500+ MHz            256+ MB RAM            200+ MB free (for content and recordings)</p> <p><b>Single Channel Video</b>            800 MHz or better            256 MB RAM or greater</p> <p><b>Multi-Point Video</b>            2.8 GHz P4            512 MB RAM</p> <p><b>Browser</b>            Microsoft Internet Explorer 6.x+</p> <p><b>Network Connectivity</b>            T1</p> <p><b>Display</b>            24 bit color (high color)</p> <p><b>Sound card, headset</b></p>

# Centra 7 for Citrix Client and Server Requirements

Please refer to the recommended specification for running Citrix Client and Citrix Server on Citrix MetaFrame Presentation Server 3.0.

## Centra Knowledge Center Server Requirements

The following lists the Server requirements for the Centra Knowledge Center:

<b>General</b> <b>(50 Concurrent Users*)</b> *Maximum with this configuration	<b>Recommended</b> <b>(100 Concurrent Users*)</b> *Maximum with this configuration
<p><b>Operating System</b>                      Microsoft Windows 2000 SP4                      Microsoft Windows 2000 Advanced SP4                      Microsoft Windows 2003 Enterprise Edition</p> <p><b>Hardware</b>                      1.2 GHz                      512 MB RAM                      18 GB or larger hard drive</p> <p><b>Software</b>                      Microsoft IIS 5.0, 6.0                      MDAC 2.6                      ASP.Net                      SMTP Service</p> <p><b>Browser</b>                      Microsoft Internet Explorer 5.0 SP2+</p> <p><b>Database</b>                      MSDE 2000 SP3 (shipped and embedded in Centra Knowledge Center install)                      Microsoft SQL Server 2000 (SP3a)                      Oracle version 9.2.0.2                      Oracle 10g                      Sufficient DB licenses for each user</p>	<p><b>Operating System</b>                      Microsoft Windows 2003 Enterprise Edition</p> <p><b>Hardware</b>                      2.8 GHz                      1+ GB RAM                      36 GB or larger hard drive RAID 5 Disk Controller                      Sufficient disk space to accommodate database and content needs</p> <p><b>Software</b>                      Microsoft IIS 5.0, 6.0                      MDAC 2.8                      ASP.Net                      SMTP Service</p> <p><b>Browser</b>                      Microsoft Internet Explorer 6.0+</p> <p><b>Database</b>                      Microsoft SQL Server 2000 (SP3a)                        Oracle version 9.2.0.2                      Oracle 10g                      Sufficient DB licenses for each user</p>

# Centra Knowledge Center Client Requirements

All user computers using the Centra Knowledge Center require the following:

General	Recommended
<p><b>Operating System</b>            Microsoft Windows 2000 Professional (SP4)            Microsoft Windows XP Professional (SP2)            Microsoft Windows XP Home Edition</p> <p><b>Hardware</b>            500 MHz            128 MB RAM</p> <p><b>Browser</b>            Microsoft Internet Explorer 5.01 SP1+, 6.x+            FireFox 1.0            Netscape 7.2</p> <p><b>Network Connectivity</b>            28.8 kbps</p> <p><b>Display</b>            800 x 600            High Color 16-Bit</p> <p><b>Sound card, headset</b></p>	<p><b>Operating System</b>            Microsoft Windows XP Professional (SP2)</p> <p><b>Hardware</b>            500 MHz            128 MB RAM</p> <p><b>Browser</b>            Microsoft Internet Explorer 6.x+</p> <p><b>Network Connectivity</b>            28.8 kbps</p> <p><b>Display</b>            800 x 600            High Color 16-Bit</p> <p><b>Sound card, headset</b></p>

The technical requirements for the Centra Knowledge Server refer to the Centra Knowledge Center Installation and Configuration Guide.

## Notes

- Running reports or creating content, client processors require more speed and memory and use the recommended configuration.
- A Pop-up Blocker enabled on a client may interfere with the normal functionality of the Centra Knowledge Center.
- If NTLM is enabled for single sign-on capability, Internet Explorer 6.0 SP2+ is required. Netscape is not supported for NTLM and single sign-on capability.
- MS Internet Explorer is recommended for non-English clients.

Depending on the technology used for creating the Learning Objects and resources or other related items, client machines with browser-based access to the Centra Knowledge Center may require additional applications or plug-ins to display. For example, a Flash plug-in would be needed to display Flash animation. Additionally, to hear audio, client computers would require a sound card and speakers.

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Server and Client Requirements

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